WGS.ID

FUTURE-PROOF INNOVATION

ALWAYS RAISING THE BAR

In this new age of Digital Darwinism, multiple waves of transformative technology continue to disrupt markets on every level. The definition of being the "fittest" is rapidly and constantly evolving. Our Future-Proof Innovation allows you to build the solutions for tomorrow's problems today.

A FEW WORDS FROM THE CEO

"In Today's era of volatility, there is no other way but to re-invent. The only sustainable advantage you can have over others is agility, that's it. Because nothing else is sustainable, everything else you create, somebody else will replicate." — Jeff Bezos, Founder, Amazon

At WGS, we have been helping our clients champion digital transformation for over 15 years, even before it became a trend. Our **Future-Proof Innovation** has touched business in multiple industries and of all scales.

We are ecstatic about our work with start-ups & small enterprises to Decacorns like Gojek, Local Giants like Telkomsel & BCA, to global corporations such as Unilever & P&G. We are committed to creating impact with each line of code. Our unique global team of 300+ has a record of proven success working with 150+ clients in 25+ countries. Our dedication to **delivering growth** inspires us to **always raising the bar.**
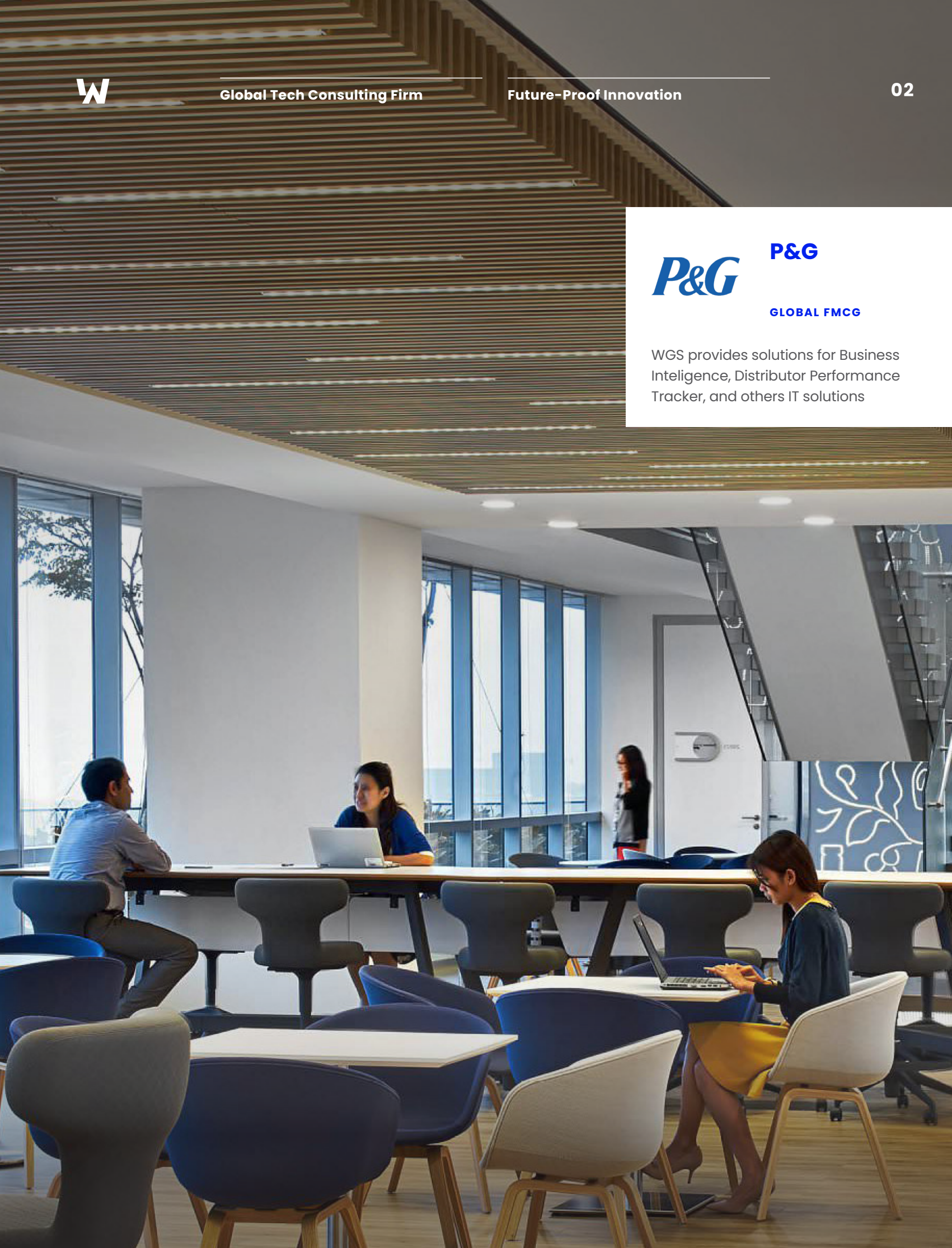
ERIC BARA RUSLI
CHIEF EXECUTIVE OFFICER

P&G

GLOBAL FMCG

WGS provides solutions for Business Inteligence, Distributor Performance Tracker, and others IT solutions

Empower Digital Transformation

WGS IN SUMMARY

At WGS, we empower digital transformation by continually raising the bar. Our vast experience in multiple industries across the globe has enabled us to keep challenging ourselves to innovate through technology. We are a leading Enterprise Digital Transformation Consultant & Integrator, specializing in software solutions and application delivery & managed services.

600+
Employees

750+
Projects

250+
Clients

VISION

To Create Impact With Each Line of Code

MISSION

Future-Proof Innovation
Building the Solution of Tomorrow's Problems Today

Automate*Innovate
Dedicated to perpetually hack ways to find agile solutions to solve problems

BELIEFS

Always Raising the Bar

Delivering Growth

Commitment to Integrity

Strength in Diversity

FUTURE-PROOF INNOVATION

The recent pandemic has accelerated the need for digital transformation in every industry. Our Future-Proof Innovation allows you to build the solutions for tomorrow's problems today. In a rapidly progressing world, being only "up to date" quickly can lead to becoming obsolete in a blink of an eye. We strive to optimize your business with innovations that create immediate impact and Future-Proof your business.

AUTOMATE * INNOVATE

Our **Future-Proof Innovation** help our clients to automate their business. Our creed of automate*innovate is a dedication to perpetually hack ways to find agile solutions to solve problems with tech. We are using a * instead of a + as we believe that when automation meets innovation adequately, it will multiply your business capacity & results.

W

Future-Proof 360°

Future-Proof
AGILE 360°

DIGITAL TRANSFORMATION SOLUTION

· **Agile Development**

· **Extended Team**

· **Managed Services**

· **Project Based**

Future-Proof
TECH INTEGRATION

CONNECTING GLOBAL CUTTING EDGE TECHNOLOGY

Business Partner IBM

Rocket software

Microsoft

aws

Alibaba.com

用友 yonyou

zettagrid

Creating Impact with Each Line of Code

OUR BELIEFS

Strength in diversity is something we are proud of as a pioneer in agile project management. Our dedication to creating an impact with every line of code is something we take to heart for everyone involved.

1

Always Raising The Bar

The promise of Future-Proof Innovation is at our core.

To help our clients achieve this, we are constantly learning from our clients & partners worldwide to improve further our capacity to help create impactful solutions.

2

Commitment To Integrity

Your trust is our priority.

We commit to do the right things to ensure a healthy & long-lasting relationship with our clients built on respect & appreciation.

3

Delivering Growth

Sustainable and substantial growth is our North Star.

We have an unrelenting commitment to making sure that our advanced solutions yield tangible business impact.
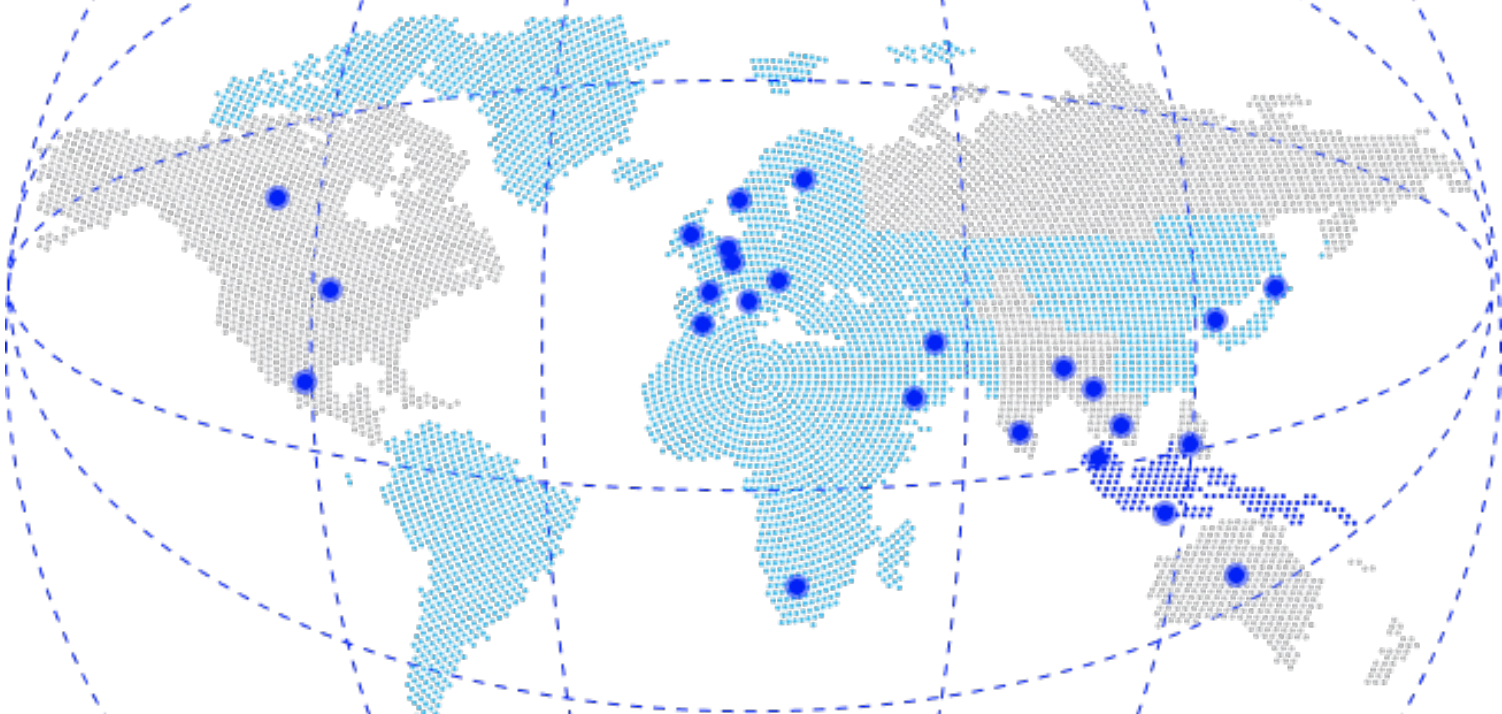
4

Strength in Diversity

Our perseverance is to empower everyone to be able to create an impact with code.

Our unique global team is one of a thousand stories, each with unique strengths & thinking styles. We constantly maximize the global learning & insights we have amassed to deliver the utmost service to our clients.

GLOBAL FOOTPRINT

GLOBAL IMPACT

25 + Countries
250+ Clients

GLOBAL NETWORK

WGS Holding

Singapore
Indonesia

International Services

Hongkong

OUR CLIENTS

GOVERMENT OWNED COMPANY

- Telkom Indonesia
- PT. KAI
- PT. TIMAH

- Elnusa
- Bank Mandiri
- Bank BRI

- Paskomnas
- PDAM
- Menkominfo
- Link Aja!

NATIONAL / MULTI-NATIONAL CORPORATIONS

- Unilever
- Komatsu
- TUV Rheinland

- Kakao Talk
- SHOWA
- P&G

- Yogya
- Meratus
- The Asia Foundation

HIGH VALUE STARTUPS

- GOJEK
- Bilna.com
- PegiPegi

- SehatQ
- GLI
- Kakao Talk
- Berrybenka

- Bank Artos
- OLX
- Awan Tunai
- Shipper

PUBLIC LISTED COMPANIES

- Telkomsel
- Telkom Indonesia
- Bank Jago
- Nutrifood
- Kompas Gramedia
- Traktor Nusantara
- United Tractors
- Elnusa
- Unilever
- Djarum

- Alfamart
- Indomaret
- P&G
- Trio
- Astra Int.
- First Media
- Sinar Mas
- Bank Mandiri
- Surya Internusa
- Blue Bird Group

- Darya – Varia
- Erajaya
- PT. KAI
- PT. TIMAH
- Bank BRI
- Bank BCA
- CIMB Niaga
- Bank BTPN
- Bank Sinar Mas
- OCBC NISP

FINANCIAL SERVICES INDUSTRY

- Bank BCA
- Bank Mandiri
- CIMB Niaga
- Bank BTPN
- Bank Sinar Mas
- BCA Finance

- Mandiri InHealth
- FIF Group
- Alfamikro
- Pohondana
- OCBC NISP
- ORIX

- Bank BRI
- OK Bank
- Kredit Plus
- Amartha
- Adira Finance
- Bank Jago

FUTURE-PROOF 360°

To ensure your business is perpetually at the cutting edge of technology, we have created FutureProof 360° as an end-to-end solution for all of your digital transformation needs.
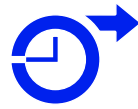
Future-Proof
AGILE 360°

We have built Future-Proof 360° as an end-to-end solution that enables you to simply tell us what you need and let us do the rest.

Our extensive & diverse global team can help you throughout or in each phase of Development, Support & Enhancement with the aim to Always Raising the Bar.

With Future-Proof 360°, we guarantee on-time SLA delivery and fast development with the help of our agile, significant & scalable engineering resources.
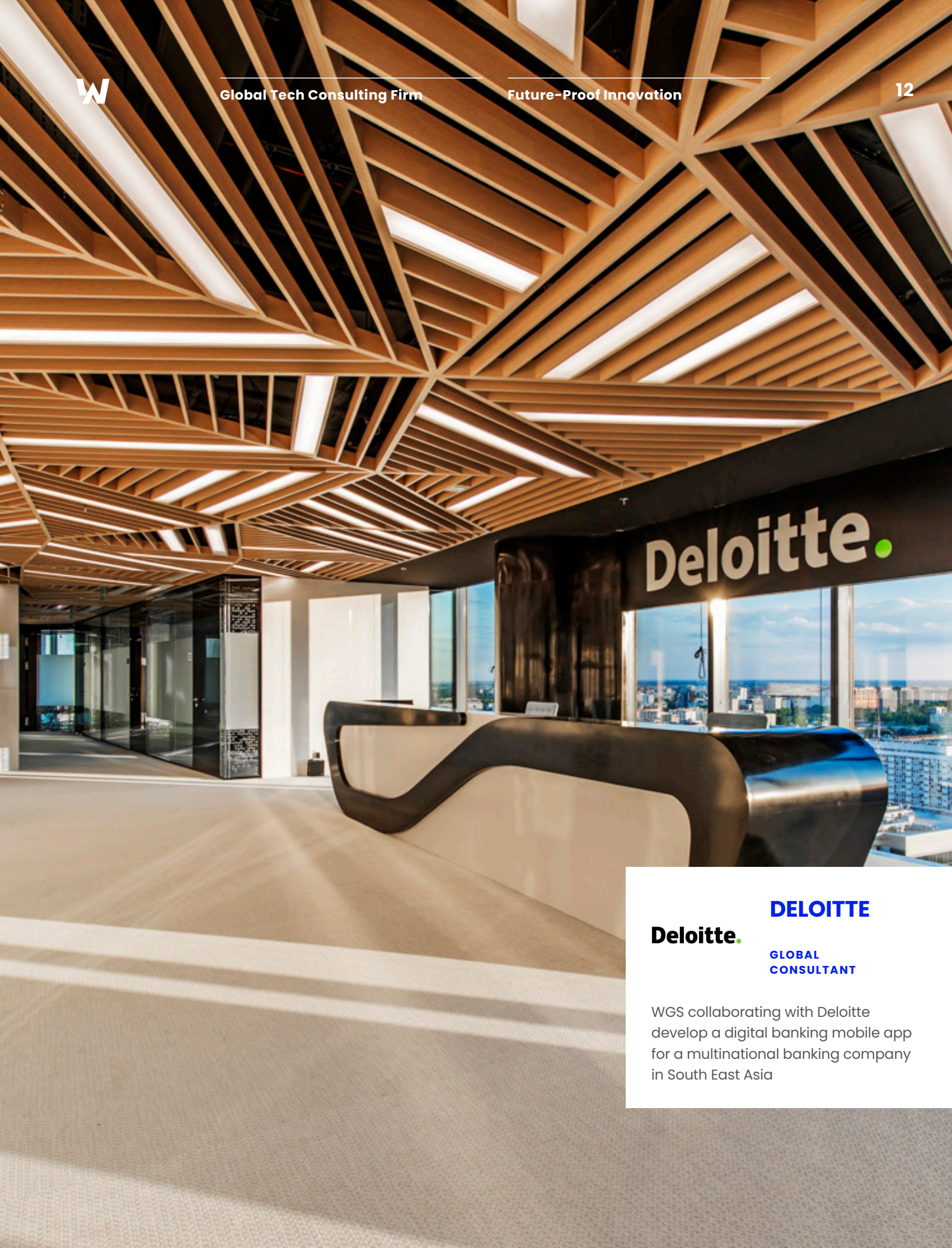
Future-Proof
TECH INTEGRATION

Perpetually keeping ahead of technology is essential in **Future-Proof Innovation.** We are proud to be the official partners of the world leaders in enterprise digital solutions.

OUR SERVICES

- Agile Development
- Managed Services
- Technical Writing
- Project-Based
- Design Services
- Quality Assurance

DELOITTE

Deloitte.

GLOBAL CONSULTANT

WGS collaborating with Deloitte develop a digital banking mobile app for a multinational banking company in South East Asia

FUTURE-PROOF

AGILE DEVELOPMENT

Digital Transformation Solution

CIMB NIAGA

CIMBNIAGA
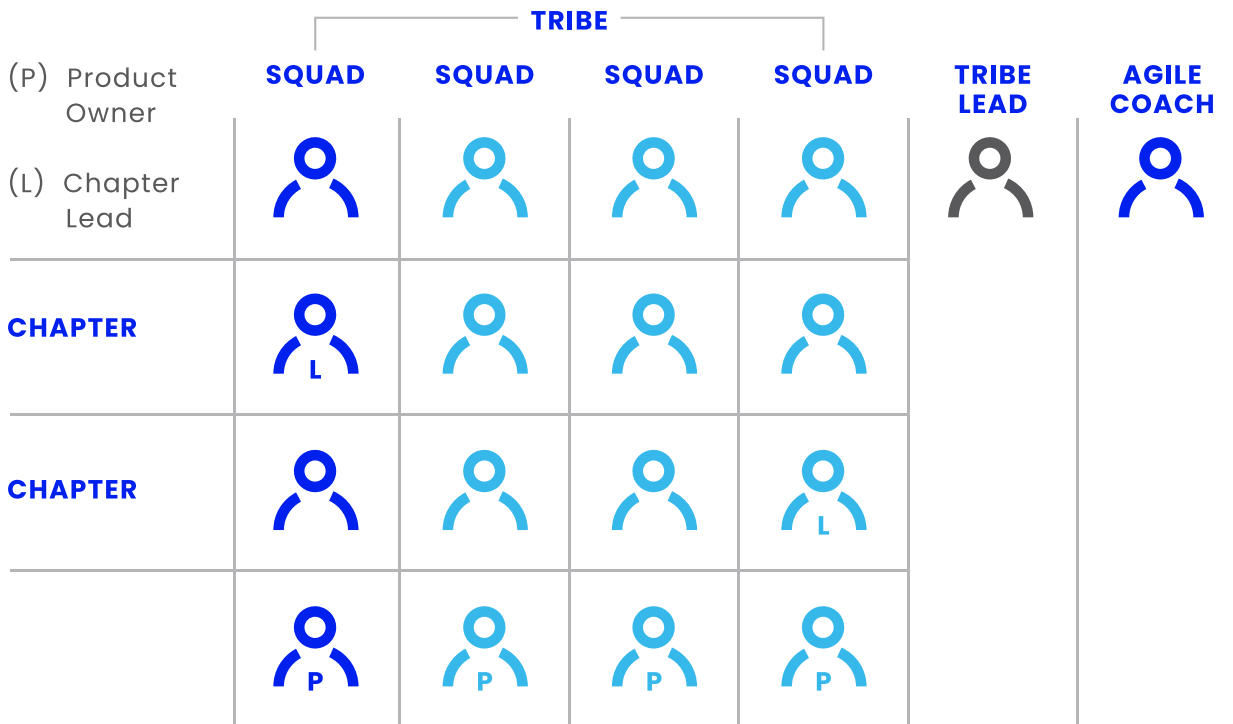
MALAYSIA MULTI-NATIONAL BANK

WGS develop a workflow management system to facilitate approval, ensure process compliances, both with a web and mobile applications for their divisions.

200+ DEVELOPERS   SPRINT BASED   FLEXIBLE SCOPE

A pioneer in Agile Delivery, we offer two engagement models:

TRIBE

(P) Product Owner

(L) Chapter Lead

	SQUAD	SQUAD	SQUAD	SQUAD	TRIBE LEAD	AGILE COACH

CHAPTER

CHAPTER

EXTENDED TEAM

· **Managed by client**

· **Based on timesheet**

· **Bill every 20 days of work or end of month**

· **WGS provides the PM and QA**

· **Sprint-based 2-4 week cycles**

· **Bill based on timesheet every two sprints**

· **Sprint performance to be tracked**

· **Scale-up with 1-2 month notice**

FULL SQUAD

In Agile Delivery, WGS will provide agile development squads adjusted to your requirement.

TRIBE is a collection of squads with an interconnected mission that leads to establishing priorities, allocating budgets, and forming an interface with other tribes to ensure knowledge/insights are shared.

SQUAD is an agile organization that consists of representatives of different functions working as a team in a single location. Can change functional composition as the mission evolves.
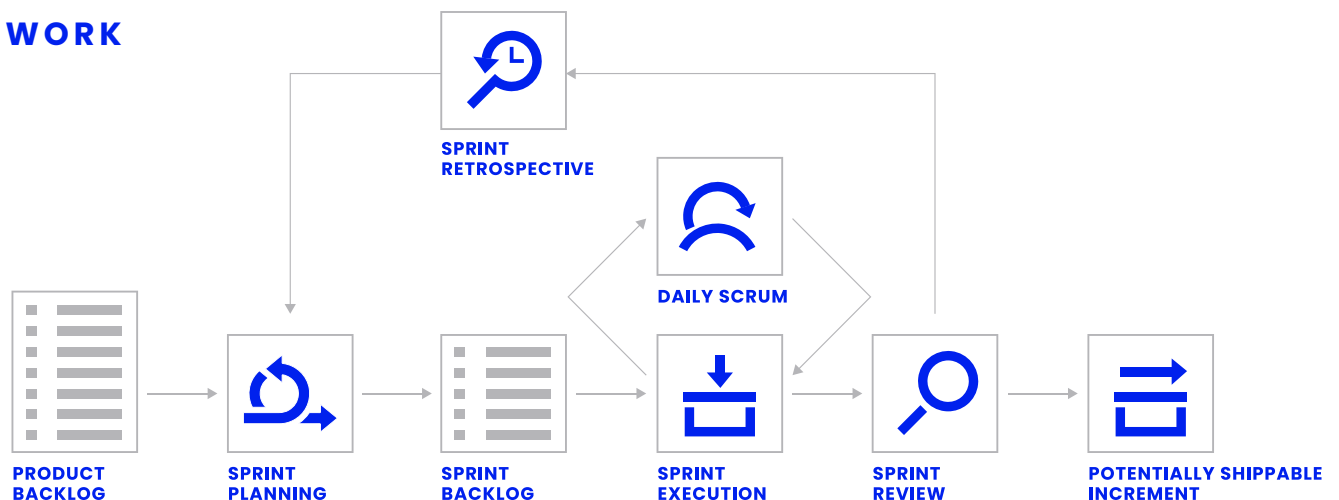
CHAPTER develops expertise and knowledge across the squad PRODUCT OWNER the one responsible for providing backlog.

AGILE DEVELOPMENT

WGS AGILE SQUAD ON A TRIBE WILL CONSIST OF:

- **SCRUM MASTER** is the one that facilitates, managing exchange of information between members.

- **PROJECT COORDINATOR** is the one that responsible for preparing the product backlog.

- **DEV TEAM** consists of developers that required in working on backlog made by the Product Owner.

- **SPRINT PLANNING** is an event where the team determines the product backlog items they will work on during that sprint and discusses their initial plan for completing them.

- **DAILY SCRUM/STAND UP** is a 15-min event for the Dev Team to synchronize activities and create a plan for the next 24 hours.

- **SPRINT REVIEW** is held at the end of the sprint to inspect the Increment and adapt the Product Backlog if needed.

HOW WE WORK

SPRINT RETROSPECTIVE

DAILY SCRUM

PRODUCT BACKLOG → SPRINT PLANNING → SPRINT BACKLOG → SPRINT EXECUTION → SPRINT REVIEW → POTENTIALLY SHIPPABLE INCREMENT

CONSULTING

A custom solution may be your best option. WGS will build robust and scalable solutions to fuel your business growth. We develop solutions designed specifically for your business with internal software, client-facing systems, modernizing and integrating legacy applications or websites.

MANAGED SERVICES

24/7 SUPPORT

SLA

FLAT FEE SUPPORT

WGS covers the application and its surrounding environments. We will set up a helpdesk and assign a PIC, who becomes the single support contact point. Our team will provide proactive maintenance during business days and on-call support for critical issues 24/7.

- SLA to meet
- Expected performance to be tracked
- Root Cause Analysis (RCA) for non-anomaly problem
- Proactive support on business hours

APPLICATION SUPPORT TERMS

- Flat-fee support monthly depending on your IT portfolio
- Fix for all bugs for all In-Scope applications
- Proactive maintenance, troubleshooting, and problem analysis.
- Support for 3rd party vendor's work.

TRANSITION PLAN

Knowledge transfer from WGS to Client's representative for each in-scope application

SUBMIT PROJECT ORGANIZATION CHART

- Submit plan and schedule
- Setup development environment
- Training and knowledge transfer
- In-Scope Services [Worktype II]

COOPERATING WITH 3RD PARTY

- Training and knowledge transfer
- Treat them as the same team
- Need client's involvement
- Things usually needed: API, docs

SECURITY ASSURANCE

- Follow customer standards if any
- Threat and vulnerability assessment
- Reconciliation exercise to identify and resolve gaps (security protocol)

DISENGAGEMENT ASSISTANCE

- Disengagement plan
- Training and knowledge transfer to Customer
- Includes docs, diagrams, manuals, sourcecode, etc.

MANULIFE

FINANCIAL & LIFE INSURANCE COMPANY

WGS provides managed services supports for Manulife's internal BPM / workflow implementation using Camunda BPM platform.

FUTURE-PROOF
TECH INTEGRATION

Connecting Cutting Edge Technology

Perpetually keeping ahead of technology is essential in Future-Proof Innovation.

There are eight core categories of System Integration that we provide:

1. **STRATEGY**

   We have proven experience in helping people from investing in their digital transformation, scaling them through our technology & financial ecosystem, and eventually exiting through IPO & M&A. Everyone now have the chance to strike big.

2. **TALENTS**

   Corporate Training Solutions for tech-related skills is one of our fortes at WGS. We have helped train professionals into world-class tech talent. Moreover, we have worked with various companies with their CSR to offer free training for underprivileged youth. It surely is a commitment beyond profit.

3. **INFRA**

   We work with both AWS and IBM Cloud to deliver Infrastructure-as-a-Service, including their advanced offerings such as IBM Watson. In addition, WGS is launching its own mobile data center, allowing remote areas to install small data centers very quickly and with ease.

4. **MACHINE LEARNING**

   We work with clients to deliver custom applications with AI and Machine Learning. For example, we can forecast certain trends based on available data and work with customers to deliver projects with Natural Language Processing models at the core.

5. **ENTERPRISE SOLUTION**

   ERP, including CRM and HRIS, is core to a company's Good Corporate Governance, not to mention the improved productivity and efficiency the tools can bring. WGS works with SAP, Microsoft, ASG, and Hubspot to deliver these backend Enterprise solutions.

6. **CUSTOMER EXPERIENCE**

   To disrupt or create market, your company needs to have a consumer-facing web application & mobility strategy. From initial brand guideline, UI/UX, MVP development with continuous enhancement, WGS have brought to life numerous corporate-backed apps and startups alike.

7. **CYBER SECURITY**

   Leveraging our expertise, we can provide a holistic range of cyber security needs; from penetration testing, security scorecard, identity management, compliance assessment, to managed security services 24x7.

8. **INTERNET OF THINGS**

   Smart devices for retail and office environment. Process automation and edge computing. WGS distributes hardware from reliable manufacturers and delivers customized applications for your IoT needs.

PT. TIMAH

INDONESIAN STATE OWNED MINING COMPANY

WGS has implemented a BPM system to enable staff to create their own dynamic form and process and check and track each approval form process better.

SUCCESS STORIES

UNILEVER

Unilever is one of the oldest multinational companies.

its products are available in around 190 countries. WGS works with the Indonesian subsidiary. We provide mobile engagement for their HR and distribution management systems.

BANK CENTRAL ASIA

BCA is the largest private bank in Indonesia.

WGS works with the bank by providing several tribes of an agile delivery team, and deploying numerous applications both internal and consumer-facing.

CIMB NIAGA

Indonesia's sixth-largest bank by assets, established in 1955.

WGS develops a workflow management system to facilitate approval, ensure process compliances, both with a web and mobile applications for heir divisions.

MANULIFE

Manulife Financial Corporation is a Canadian company operating in the financial sector. Manulife Financial's primary focus is the health and life insurance industry.

WGS provides managed services supports for Manulife's internal BPM / workflow implementation using Camunda BPM platform.

TIMAH

PT. Timah is a big state-owned enterprise in the industry of tin mining operations & marketing business.

WGS has implemented a BPM system to enable staff to create their own dynamic form and process and check and track each approval formprocess better.

NUTRIFOOD

Nutrifood is a publicly-listed enterprise in healthy nutritional products in Indonesia.
It chooses Ruby on Rails for its innovation platform as it allows rapid development. WGS complements its internal IT team, provides training, and develops numerous solutions, including Jaspersoft reporting.

UNITED TRACTORS

UT is one of the largest companies in Indonesia in terms of revenue.

They came to us a mere three months before its anniversary, and it needs a reliable vendor to revamp its old corporate website. We did the job and claimed praise from its BOD.

PURSUIT OF EXCELLENCE

Excellence was never achieved overnight.

Excellence starts when we put attention to all we do with great detail over and over again.
It's about making a habit of outperforming ourselves today, giving more than 100% every time consistently.

It's a driven mindset, a culture of taking existing solutions to create innovation and a breakthrough.

Excellence, then, is more than a skill.

It is a character, the quality made from individuals with like-minded passion and goals, racing always to raise the bar.
It is a reflection of a person's quality and their view in life.
To overcome fears.
To face challenges.
To move forward.

Until excellence is the only option.

Creating Impact
with Each Line
of Code

PT. WALDEN
GLOBAL SERVICES

Global Technology
Consulting Firm

Future-Proof Innovation

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